

# Privacy Policy

**Pitloon** is committed to providing quality services to you and this policy outlines our ongoing obligations to you in respect of how we manage your Personal Information.

We have adopted the Australian Privacy Principles (APPs) contained in the Privacy Act 1988 (Cth) (the Privacy Act). The APPs govern the way in which we collect, use, disclose, store, secure and dispose of your Personal Information. A copy of the Australian Privacy Principles may be obtained from the website of The Office of the Australian Information Commissioner at <https://www.oaic.gov.au/>.

## What is Personal Information and why do we collect it?

Personal Information is information or an opinion that identifies an individual. Examples of Personal Information we collect includes **names, addresses, email addresses, and phone numbers**. This Personal Information is obtained when you **create an account via our website [www.pitloon.com](http://www.pitloon.com), or via our mobile applications on iOS and Android**.

We collect your Personal Information for the primary purpose of providing our services to you. We may also use your Personal Information for secondary purposes closely related to the primary purpose, in circumstances where you would reasonably expect such use or disclosure. You may unsubscribe from non-essential email correspondence at any time by using the “unsubscribe” action available in all non-essential correspondence.

When we collect Personal Information we will, where appropriate and where possible, explain to you why we are collecting the information and how we plan to use it.

## Sensitive Information

Sensitive information is defined in the Privacy Act to include information or opinion about such things as an individual's racial or ethnic origin, political opinions, membership of a political association, religious or philosophical beliefs, membership of a trade union or other professional body, criminal record or health information.

**Pitloon does not capture any sensitive information.**

## Disclosure of Personal Information

Your Personal Information may be disclosed in a number of circumstances including the following:

- Third parties where you consent to the use or disclosure; and
- Where required or authorised by law.

## Security of Personal Information

Your Personal Information is stored in a manner that reasonably protects it from misuse and loss and from unauthorized access, modification or disclosure.

When your Personal Information is no longer needed for the purpose for which it was obtained, we will take reasonable steps to destroy or permanently de-identify your Personal Information.

## Access to your Personal Information

Where feasible, all Personal Information we hold about you will be accessible when you access your account on **Pitloon** via the website or mobile applications. Information that is added to a **Vehicle on Pitloon** is not deemed Personal Information. Should you choose to transfer ownership of the vehicle to another user (New Owner), the information attached to the vehicle becomes property of the New Owner.

## Policy Updates

This Policy may change from time to time and is available on our website.

## Privacy Policy Complaints and Enquiries

If you have any queries or complaints about our Privacy Policy please contact us at:

Online: [www.pitloon.com/contact](http://www.pitloon.com/contact) Email: [pitloongarage@gmail.com](mailto:pitloongarage@gmail.com)